



## **COVID19 – PRE-ARRIVAL CHECKLIST**

### **PLEASE READ THIS!!**

Due to Covid19, we need to work together with you to comply with Government guidelines and to operate the campsite in a manner that is safe for our staff and for you, our campers. Please read this in advance of your arrival and share the information with your booking. This will mean that everyone can enjoy being in the woods and we can remain safe and keep the campsite open.

### **CHECK-IN & ARRIVALS**

- We can only accept online booking, no last minute turn-ups or day visitors.
- Please check-in at the following times: Monday to Thursday; midday - 6pm, Friday & Saturday; midday - 7pm, Sunday midday - 5pm.
- Only one person to go into reception & please have your booking reference handy.
- We can only have one person at a time in reception - there is a screen between you and us.
- Please pick up one wheelbarrow from reception if you are staying in the Oaks or Great Park Wood ONLY, there is only one available per pitch as we have to disinfect between bookings.

### **COVID19 SYPTOMS/OUTBREAK**

- If anyone in your booking is showing signs of the virus or live in the same household as someone with the virus, you must not come to the site. Please advise us and we will move your booking to another date within the next 18 months.
- Likewise if they develops symptoms on site. Please let us know so we can comply with Government Track and Trace requirements. We will unfortunately have to ask you to leave.
- Or if anyone is diagnosed with COVID19 following a visit, this needs to be communicated to us as soon as possible in order that we can comply with Government Track and Trace requirements.
- If we have to close due an outbreak or new lockdown measures we will move your booking or offer a refund.

### **GENERAL COMPLIANCE**

- The Government Rules are that you should remain socially distant from anyone outside of your booking – pitches should be no larger than two households or six separate people. Please abide by these rules.
- Please read signs and respect the measures that local authorities and site management have put in place to help ensure social distancing and hand-sanitising in particular.
- You are responsible for supervising your children at all times and ensuring that they follow social distancing guidelines.
- Anyone not following social distancing or taking irresponsible risks may be asked to leave the site.
- Please contact local pubs/venues/activities before visiting to check their guidelines.

## **FACILITIES**

- Shop/reception opening hours. Monday to Thursday 9am – 6pm; Friday & Saturday 9am – 7pm; Sunday 9.30 – 5pm. Basic items - kindling, firelighters, drinks, crisps, sweets, ice cream
- We have re-worked our facilities to allow social distancing and will be carrying out an enhanced cleaning regime.
- Before and after using showers/WC/washing-up/water points, please either wash your hands or use the hand sanitiser provided.
- Please follow directions for one-way queuing and social distancing.
- Only one adult and one child at the washing-up sinks at a time please.
- Please do not put wipes into the composting toilets, use the bins provided. All WC's have urinals behind them.
- Only part of the play area is in use. Due to COVID we have not been able to have the ropes area signed off this year.

## **WHAT YOU NEED TO BRING [Aside from the normal camping kit]**

- We have contactless payment, please bring a card rather than cash wherever possible.
- We now have mains water on site. Please bring containers to fill at our water points.
- Cup for brushing your teeth on your pitch so you don't need to use the sinks.

## **LEAVING**

- Please collect any rubbish and recycling and take to the bins.
- We will inspect your pitch after you have left and before the next booking 24hours later.

## **RESPECT OTHER PEOPLE AND THE ENVIRONMENT – THE COUNTRYSIDE CODE**

When you are on site, walking locally or visiting other locations, please follow the Countryside Code.

- Before travelling, check if facilities, such as car parks and toilets, are open. Do not park on verges or block gates. This restricts access for other vehicles.
- Leave no trace of your visit - take all your litter home
- do not light fires or use barbecues as they risk causing wildfires – unless in our firepits!!
- keep dogs under control and on a lead when around farm animals. Bag and bin their poo.
- leave gates as you find them and follow any instructions on signs
- use footpaths and follow signs if they show alternative routes, leave space for others to pass
- Wildlife, including nesting birds, may have moved into new areas. Please follow any signage highlighting protective measures to prevent disruption to the local wildlife.

## **THANK YOU!!!**

We are lucky that we can offer camping with good spacing between pitches. Please remember the key rules when using the shared facilities. - social distancing, clean hands often and follow instructions. Then we can all relax a little and enjoy the peace of the woods and the campfire.!